



APPLICATION MANAGEMENT SOLUTIONS

EXPERTISE AT EVERY LAYER
OF YOUR TECHNOLOGY STACK

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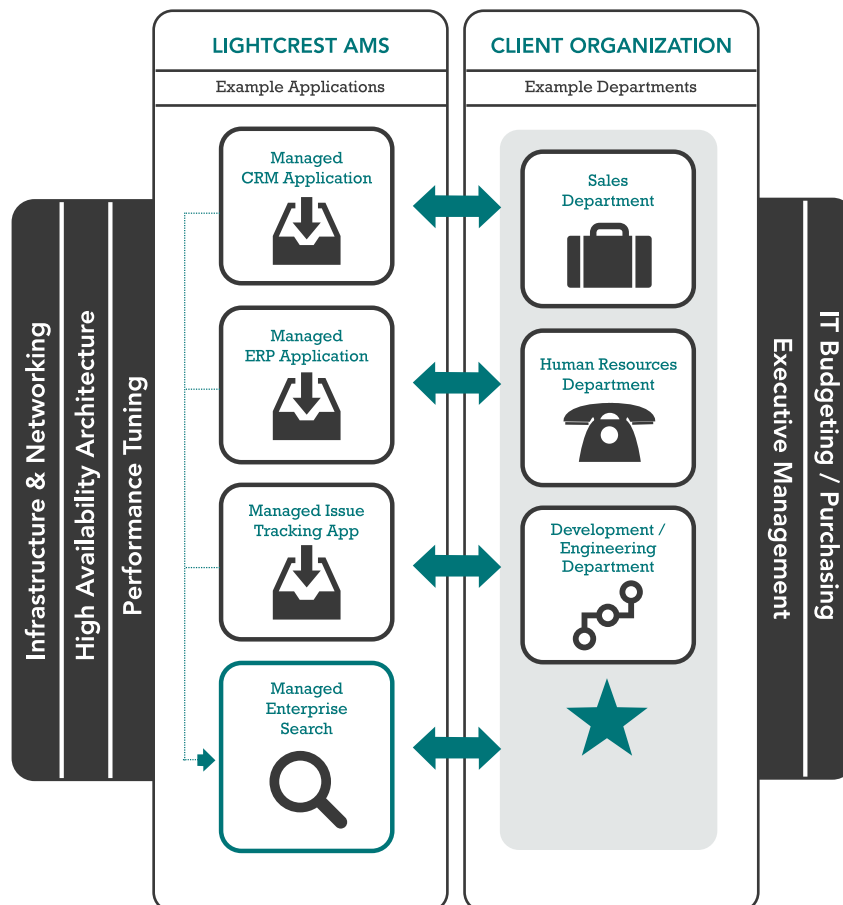
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INTRODUCING LIGHTCREST AMS

As the global economy continues to challenge traditional business thinking, organizations are responding by reducing costs and demanding a higher return on their investment expenditure. Many executives are looking to reassess their information technology spend by seeking high-value partnerships that allow them to gain advantages in an increasingly competitive marketplace. By allowing your business to focus on its core competencies, Lightcrest AMS delivers maximum value from your enterprise search solution and applications.

Your business requirements will be continually met or exceeded by Lightcrest AMS through proven application management processes. By working closely with your technical and executive teams, Lightcrest ensures a comprehensive understanding of your requirements as both a business and a technology provider. This intimate knowledge of your organization's ultimate goals helps craft a tailored technical solution for you that will address your operational needs at a competitive price point.

The AMS Advantage :



DYNAMIC MANAGEMENT SERVICES

Take advantage of these standard services provided by Lightcrest AMS to add value to your application environment.

- High-Availability Application Architecture
- Search Engine Architecture
- Software Engineering and Implementation
- Performance Optimization
- Network Engineering
- Private Cloud and VPS Solutions
- ETL & Feed Management
- Enterprise-wide Data Management and Backups
- Disaster Recovery and Business Continuity Assurance
- Information Security and Compliance
- Global Tier 4 Datacenter Footprint
- Global Tier 1 Network Transit Provider Access

BENEFITS AND ADVANTAGES OF LIGHTCREST AMS

Some of the many benefits of leveraging Lightcrest AMS to perform end-to-end management of your enterprise search solution or enterprise application stack:

- Enjoy the freedom to better manage your core business
- Seamless integration with your applications and data
- Round-the-clock monitoring of your search engine or application
- Custom reporting on the intelligent metrics you demand
- Search Best Practices recommendations and consulting
- Less operational overhead for your organization
- Respond to technical issues immediately and efficiently
- Prime consideration of your business requirements
- Executive dashboard to monitor performance and capacity
- Comprehensive 99.9% SLA

BUSINESS ASSURANCE WITH LIGHTCREST AMS

Through constant communication with your application team, Lightcrest AMS will identify and mitigate current and future technology risks faced by your organization. Transparent planning and attentive consideration of your growth road map ensures smooth expansion and scalability of your application. Regular meetings and workshops with your team members allow a fluid and mutual understanding of concerns, resulting in smooth and predictable ramp-up or down of your scalability requirements.

If you are unsure of how Lightcrest AMS can be tailored specifically to your unique business and technology situation, we can provide analysis and proposal materials customized to your specific industry context, budget, and requirements. The right blend of management services needed to add the most value is particular to each organization.

THE BOTTOM LINE FOR YOUR ORGANIZATION

By applying our comprehensive management expertise to your infrastructure and application ecosystem, we add flexibility, responsiveness, and performance to your operational purview, allowing you to focus on your core business activities.

- More value from your Search and Application spending
- Access to expert engineering talent without new hires, training, or disruption
- Better strategic investment of IT budgets
- Monitoring, maintenance, and management are built-in
- Predictable, quantifiable costs equals lower TCO for your organization
- Free your IT staff to create new solutions and service capacity

REDUCING TCO WITH AMS

By allowing your organization to focus on what it does best, Lightcrest AMS delivers you more for less. Improving operational efficiency and managing the consolidation of resources, assets, and infrastructure can dramatically improve your total cost of ownership.

- Consolidate IT assets and spending
- Improve incident response and resolution times
- Implement processes enterprise-wide
- Reduce current staff workloads
- Re-focus executive management on core competencies

ENTERPRISE APPLICATION MANAGEMENT

Search is the interface of choice. It empowers users to make more informed purchases, connect socially with valuable partners and SMEs, and reduce labor costs for those who must sift through massive amounts of data in order to further their value proposition and maintain compliance. Some applications of search that Lightcrest specialize in:

- Databases (Oracle, SQL Server, etc.)
- Web App Servers (Tomcat, WebLogic, WebSphere, etc.)
- Sales and CRM Systems
- Enterprise Search Engines
- e-Discovery Online Review Applications
- Computing Clusters
- Ticketing, Issue Management, Incident Response
- Social Networking (Public & Private)






Lightcrest

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