

Remote DBA Services.

Why Partner with Lightcrest for Remote DBA?

Coverage



Get 24x7x365 technical support from dedicated experts with a deep understanding of your systems.

Expertise



Leverage hundreds of the most experienced IT experts across all leading edge technologies.

Cost



Eliminate up-front CapEx and reduce operational costs by at least 30% with economies of scale

Advisors



Let our experts stay on top of the latest innovations and compliance regulations for you.

Availability



Trust that your data is always available with fully redundant data centers and a 100% SLA.

Fully Exploit the Power of of Your Databases with Lightcrest's Secure, Scalable DBA Services.

Get flexible, scalable, and secure remote database administration (DBA) support for all major platforms from the leading global provider and pioneer of remote DBA and data infrastructure managed services. With Lightcrest, you get hundreds of highly skilled, certified DBA experts to help you migrate, manage, and monitor your database environment. Our fully managed DBA solutions help your organization deliver real competitive advantage by providing the expertise and solutions you need to maximize your IT investments - all while drastically reducing costs.

From assuming total ownership of your entire database environment to supplemental services designed to augment your internal staff, Lightcrest provides customized service packages fit to your needs. Lightcrest supports all major commercial, open source, and cloud database platforms including SQL Server, Oracle, MySQL, PostgreSQL, MongoDB, DB2, AWS, and Azure. Turn your databases into differentiators today.

Remote DBA Services Include:

- 24x7x365 Production Support
- Proactive Database Monitoring (Performance, Backups, & Events)
- Database Maintenance
- Installation & Configuration
- Performance Tuning
- Database Patching

- Database Refreshes
- Incident Management & Troubleshooting
- Database & Systems Reporting
- Service Packs & Hot Fixes
- Space Management
- Database Backup Management





About Lightcrest

Lightcrest is your strategic, single source provider ofmanaged database, cloud, and data infrastructure services.

Managed Services

- Infrastructure Management
- Database Management
- Cloud Migration
- Cloud Computing
- · Application Management
- Operating System
- Network Managed
- Disaster Recovery
- Data Protection
- Business Intelligence
- Advanced Security

Technologies

- · Microsoft SQL Server
- Oracle
- MySQL
- PostgreSQL
- Microsoft Azure
- Amazon Web Services
- Google Cloud
- Oracle Cloud DB
- Microsoft SQL BI
- Microsoft Power BI
- Microsoft SharePoint
- Microsoft Exchange
- Oracle EBS
- Microsoft Windows
- Unix/Linux

Key Remote DBA Features

- 24 x 7 Database Support
- 25 Years Service Delivery Experience
- Largest Remote DBA Services Provider
- 15 Minute Response Time Guarantees
- Flexible Services Tailored to Your Needs
- Customizable (SLA)s

- · Mobile App and Monitoring Portal
- US & Global Database Operations
 Centers
- Secure. Best-in-Class Architecture
- Documented DBA Support Best Practices
- Cutting-Edge Support Technologies
- Multi-Platform Subject Matter Experts

Remote DBA Benefits

- Reduce Support Costs and Improve Quality
- Improve DB Availability & Performance
- Quickly Leverage Cloud DBMS Architectures
- Faster Problem Resolution
- Focus on Innovation, not Firefighting
- Maximize Database Features
- Improve Database Security
- Dedicated DBA Resources

- Access to Skills not Available In-House
- Leverage Collective Expertise of 500+ DBAs
- Adherence to Your Change Control Policies
- No Recruitment, HR or Turnover Costs
- No Vacation, Holiday, Training or Sick Days
- No Health Insurance, 401K or Equip. Costs

Supported Platforms



Our Partners



